

Visual Story

How to Book a Ticket to a Sydney Symphony Orchestra concert

«SYDNEY»
«SYMPHONY»
«ORCHESTRA»



Booking Tickets and Pricing

Tickets for Sydney Symphony Orchestra concerts cost between \$25 and \$150, depending on the concert.

- You can buy tickets on our website: www.sydneysymphony.com/concert-tickets/whats-on/calendar
- Or you can buy tickets in person at our box office desk, Monday to Friday from 9am – 4pm. The address is:
Level 17
56 Pitt St
Sydney, NSW
- Or you can call our box office on
(02) 8215 4600



Ticket Exchanges

If you can't come to the concert please let us know as soon as possible. Tickets are not refundable, but sometimes we can exchange them for another concert.

A staff member may ask why you need to exchange your ticket, but this is only to help you and find another performance that may suit your taste.

Please call the Sydney Symphony Box Office on (02) 8215 4600 or email info@sydneysymphony.com

The Box Office is open Monday to Friday, 9:00am to 4:00pm.

If you need to cancel on the day of the concert, please send an email.

For our full ticket policy, [click here.](#)

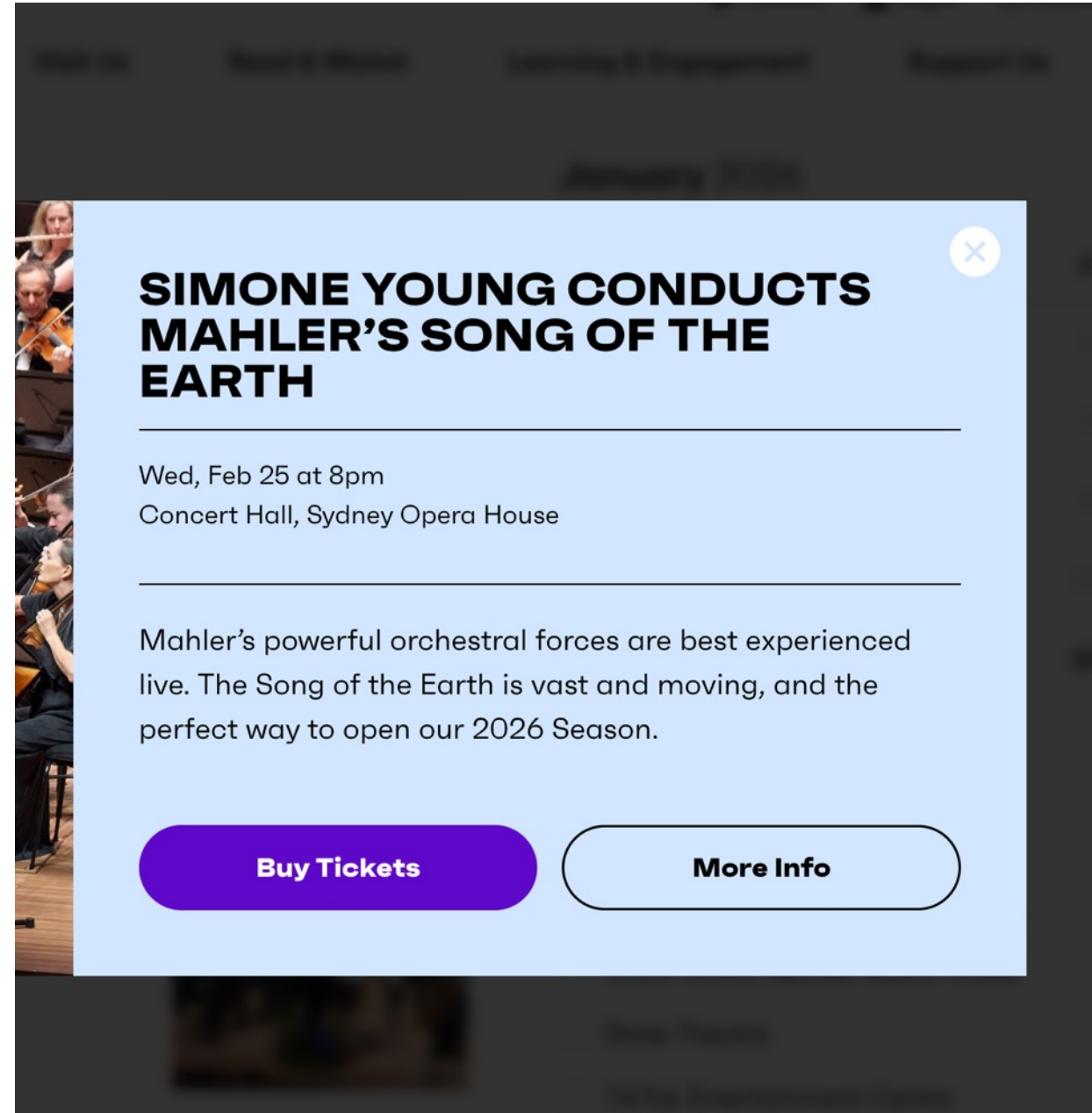


Standard Ticket Booking process

Step 1 – go to our concerts and tickets page and find the concert you would like to attend:

www.sydneysymphony.com/concert-tickets/whats-on/calendar

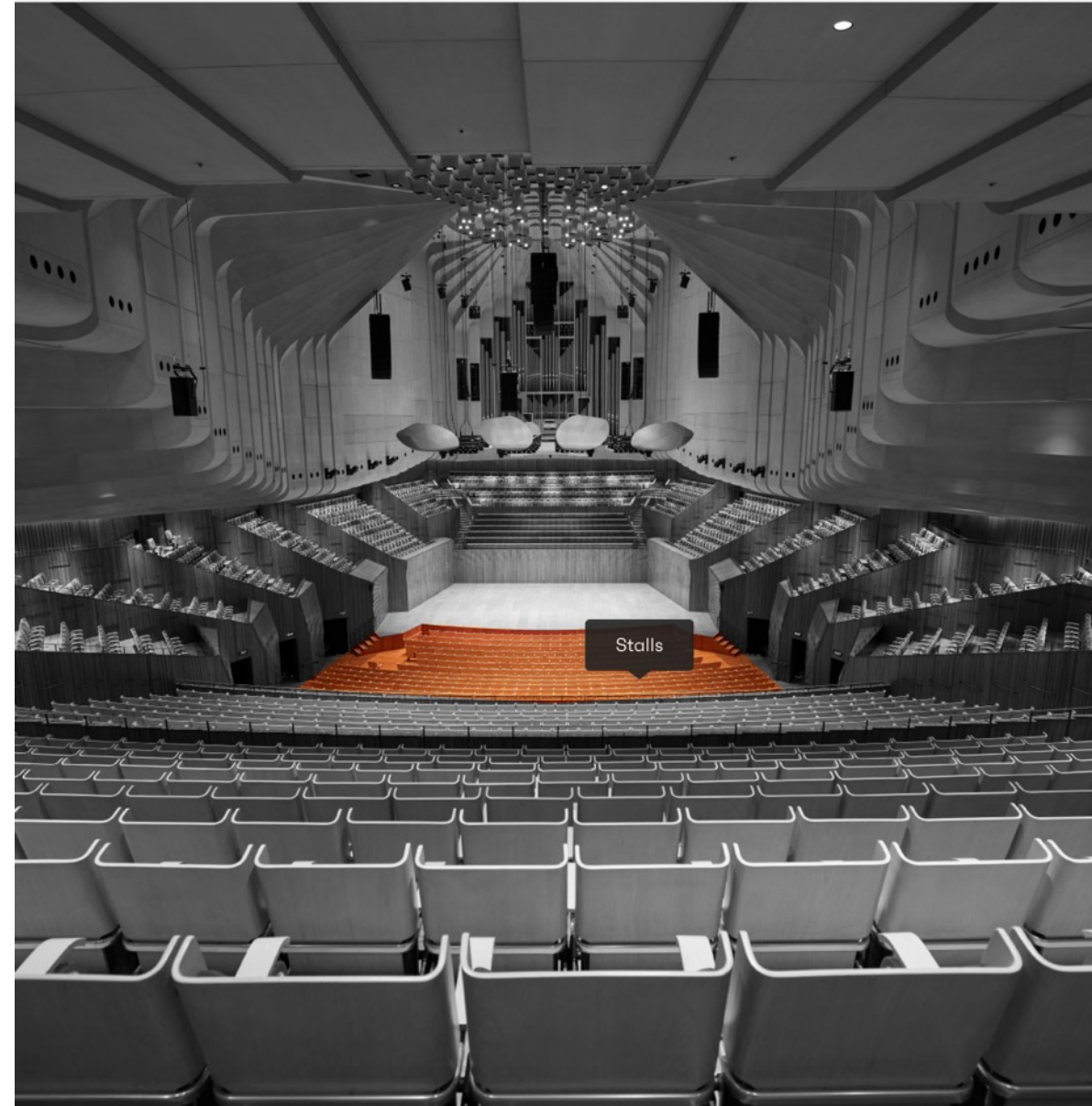
Step 2 –choose which date you would like to attend and then select “buy tickets”



The screenshot shows a website interface for a concert. On the left, there is a vertical strip of images showing musicians playing instruments. The main content area is a light blue box with a dark background behind it. At the top right of this box is a small white circle with a black 'X' icon. The text inside the box reads: **SIMONE YOUNG CONDUCTS MAHLER'S SONG OF THE EARTH**. Below this, it says "Wed, Feb 25 at 8pm" and "Concert Hall, Sydney Opera House". A horizontal line separates this from a paragraph of text: "Mahler's powerful orchestral forces are best experienced live. The Song of the Earth is vast and moving, and the perfect way to open our 2026 Season." At the bottom of the box are two buttons: a purple rounded rectangle labeled "Buy Tickets" and a white rounded rectangle with a black border labeled "More Info".

Standard Ticket Booking process

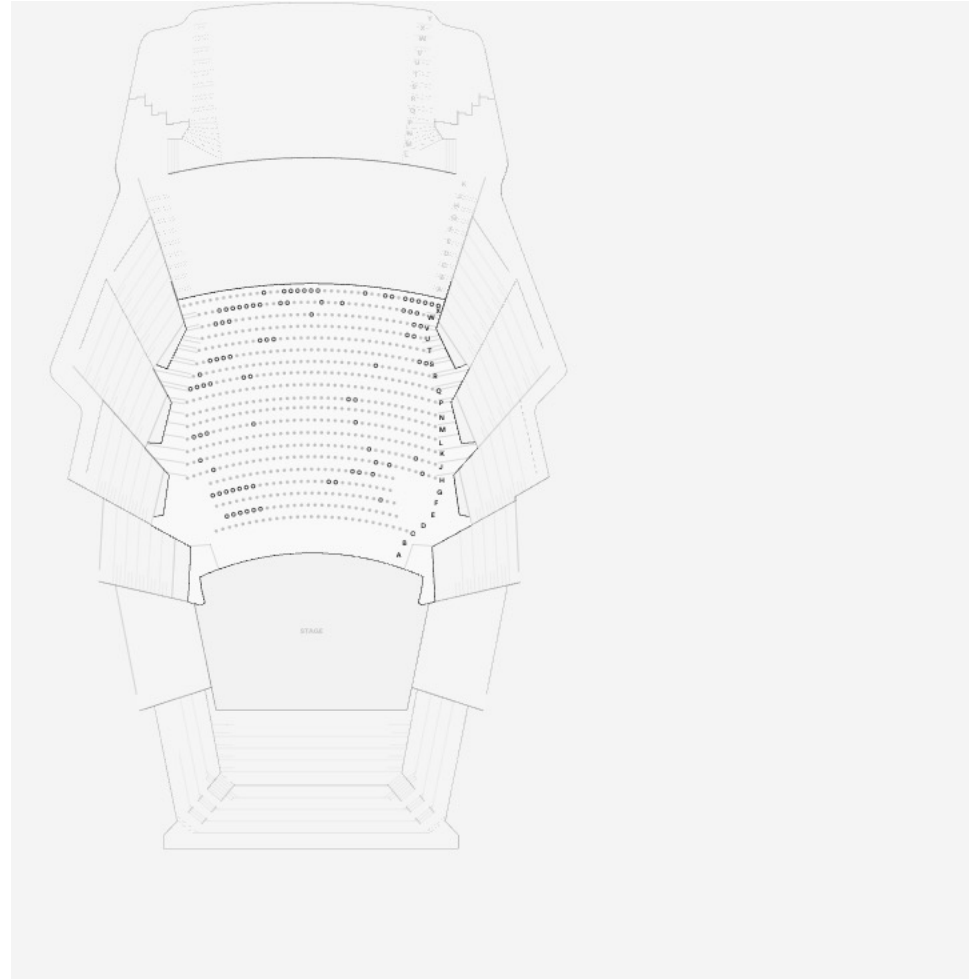
Step 3 – you can choose your seat/s by selecting a section of the concert hall.



Standard Ticket Booking process

Step 3 (continued): When you select the section, a seat map will appear, and you will be able to select which seat/s you would like to sit in.

Note: Seats are priced in reserves. Reserves are a price point which indicates the quality of the seat.



Simone Young conducts Mahler's Song of the Earth

Friday February 27, 2026 at 8:00pm
Sydney Opera House

Best Available.

Promotional Code

Apply

Select a different performance:

Friday February 27, 2026 at 8:00pm

- All sections
- Circle
- Stalls
- Upper-circle
- Choir

- Any price
- \$47.00
- \$55.00
- \$70.00
- \$82.00
- \$99.00
- \$111.00
- \$134.00
- \$152.00
- \$179.00
- \$36.00
- \$50.00
- \$66.00
- \$78.00
- \$95.00
- \$105.00
- \$117.00
- \$142.00
- \$158.00

chat

Standard Ticket Booking process

Step 4 – Once you have selected a seat, you must select what type of ticket you are buying. You can then select “Add to cart”.

The screenshot displays a ticket booking interface. A modal window is open, showing a seat selection for 'SOH CH Door 11 Stalls, Row H, Seat 36'. The modal lists various ticket categories with their respective prices and a 'Select' button for each:

Ticket Category	Price
Adult	\$158.00
Australian Student	\$111.00
Pensioner	\$142.00
Restricted View - Pensioner	\$142.00
Restricted View - Adult	\$158.00
Under 35	\$134.00
Restricted View - Child 17 Years & Under	\$95.00
Child 17 Years & under	\$95.00
Restricted View - Under 35	\$134.00
Restricted View - Student	

To the right of the modal, the performance details are shown: 'Simone Young conducts Mahler's Song of the Earth', 'Friday February 27, 2026 at 8:00pm', 'Sydney Opera House'. Below this, there is a 'Promotional Code' field with an 'Apply' button. A dropdown menu for 'Select a different performance:' is set to 'Friday February 27, 2026 at 8:00pm'. Underneath, there are radio button options for 'All sections', 'Circle', 'Stalls' (selected), 'Upper-circle', and 'Choir'. A price selection section includes radio buttons for 'Any price' (selected) and various price points from \$36.00 to \$179.00. A 'Chat' button is located at the bottom right of the interface.

Standard Ticket Booking process

Step 5 – Please read the Terms & Conditions linked next to the checkbox. Once you have read them you can click “I have read and agree to the Terms & Conditions” and then select “Checkout”.

Choose Your Ticket Delivery Method

Delayed e-ticket

Your Order

Subtotal:	\$179.00
<hr/>	
Cart Total	\$179.00

I have read and agree to the [Terms & Conditions](#).

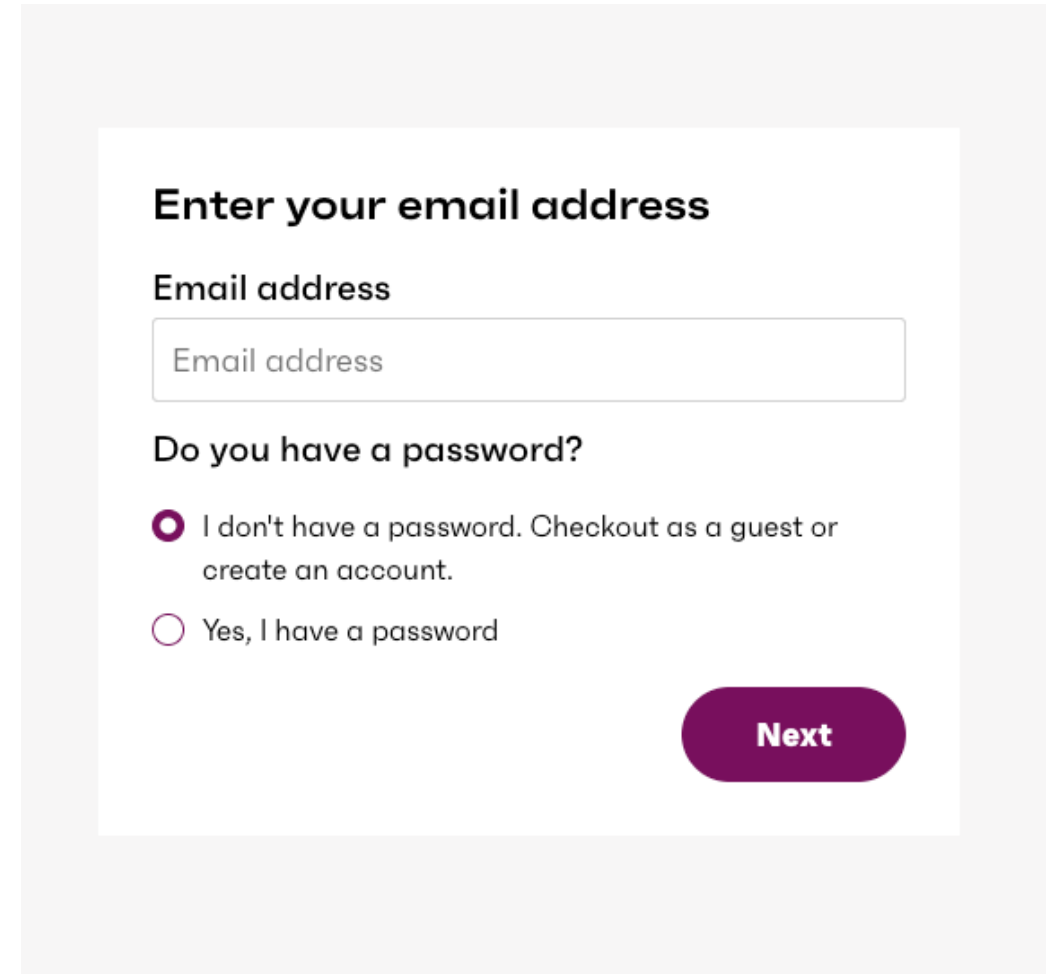
Checkout

Cancel Order

Standard Ticket Booking process

Step 6 – you will then need to enter your email address. If you have a Sydney Symphony account, you can select “Yes, I have a password” and login. You can skip to **Step 9**.

If you don't, you can either create your own account or checkout as a guest.



The screenshot shows a white form box on a light gray background. The form has a title 'Enter your email address' in bold black text. Below the title is the label 'Email address' followed by a text input field containing the placeholder text 'Email address'. Underneath the input field is the question 'Do you have a password?' in bold black text. There are two radio button options: the first is selected (indicated by a purple dot) and reads 'I don't have a password. Checkout as a guest or create an account.'; the second is unselected and reads 'Yes, I have a password'. At the bottom right of the form is a purple rounded rectangular button with the white text 'Next'.

Standard Ticket Booking process

Step 7 – To create an account you must enter your email address and some personal information.

Step 8 – You don't have to create an account, but it will make it quicker to book a ticket in the future.

CREATE AN ACCOUNT

Already have an account? [Login](#)

Title

First Name

Last Name

Login Email

Confirm Email

Standard Ticket Booking process

Step 9 – Once you have either logged in, set up an account, or selected to checkout as a guest, you will be taken to the summary page. **Make sure that your email and billing address are correct. Your ticket will be sent to your email address.**

Step 10 – Scroll down to the payment checkout and enter your card details. When you're ready select "submit".

SYDNEY SYMPHONY ORCHESTRA

Payment Checkout

Amount: \$179.00 (AUD)

Credit Card Payment

Card Number:*

Name On Card:*

Expiry Date:*

CVC:

[What is CVC?](#)

Customer Information

Email:*

Standard Ticket Booking process

Step 11 – you will receive a confirmation email from tickets@sydneyssymphony.com. Don't forget to check your spam or junk email folders if you can't find the confirmation in your inbox.

SYDNEY
SYMPHONY
ORCHESTRA



Dear Sir/Madam,

Thank you.

Here are your details:

Order Date: 29 January 2026, 9:31 AM
Order Number: 1002933088
Customer Number: 11954700

Your Account Information:

Sir/Madam
GPO Box 4338
SYDNEY, NSW 2001
info@sydneyssymphony.com

Order Shipping Information

Delivery Method: Delayed e-Ticket
GPO Box 4338
SYDNEY, NSW 2001

What's next?

Thank you, we have received your order. 2026 Season single ticket purchases, e-tickets will be sent by email approximately 72 hours before your performance. For 2026 Season subscription tickets will be posted within 8 weeks of final payment.

Feeling unwell or unable to attend? Contact us on [\(02\) 8215 4600](tel:0282154600); **up to 2 business days before your concert**, to exchange your ticket. Requests made after the concert date are not guaranteed.

Any questions?

Just email info@sydneyssymphony.com or call [\(02\) 8215 4600](tel:0282154600) (Mon-Fri 9am-4pm).

Performance:

Description	Location	Seats	Price	Total
Mahler's Song of the Earth	Premium	W-35	\$179.00	\$358.00
Saturday 28 February 2026, 8:00 PM	SOH CH Door 13	W-36	\$179.00	
SOH Concert Hall	Stalls			

Subtotal: \$358.00

Fees: \$0.00

Total: \$358.00

(inc GST as applicable)

Total Paid: \$358.00

Amount Due: \$0.00



Sydney Symphony Orchestra
GPO Box 4338, Sydney NSW 2001
ABN: 70 072 864 067

info@sydneyssymphony.com
[\(02\) 8215 4600](tel:0282154600)
(Mon-Fri 9am-4pm)






Standard Ticket Booking process

Step 12 - How to receive your ticket(s)?

You can check your confirmation email – if the delivery method says: ‘Delayed e-ticket’ your ticket(s) will arrive from 72 hours before the start to the performance.

If you did not receive your ticket, or you can’t find it in your inbox, do not worry. Please come to the Venue.

We are at the Venue’s Box Office from 1 hour before the performance and can assist you with a replacement ticket, and of course with any other questions you might have!

YOUR TICKET				SYDNEY SYMPHONY ORCHESTRA	
NAME Box Office Sydney Symphony					
ORDER NUMBER 1002933088		PRICE \$179.00			
EVENT SIMONE YOUNG CONDUCTS MAHLER'S SONG OF THE EARTH					
DATE Saturday, 28 February 2026		TIME 8:00 PM			
VENUE SYDNEY OPERA HOUSE, CONCERT HALL					
DOOR 13	SECTION Rear Stalls	ROW W	SEAT 36		
sydneysymphony.com					
(02) 8215 4600 Monday–Friday, 9am–4pm					
<small>The sale of this ticket is subject to terms and conditions. For a full copy visit sydneysymphony.com/terms</small>				   	

Thank you!

See our guides below for further detailed information to help with your visit:

[Sydney Symphony Orchestra concerts at the Sydney Opera House](#)

[Hidden Curriculum for Attending a Concert](#)

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